FIG.1

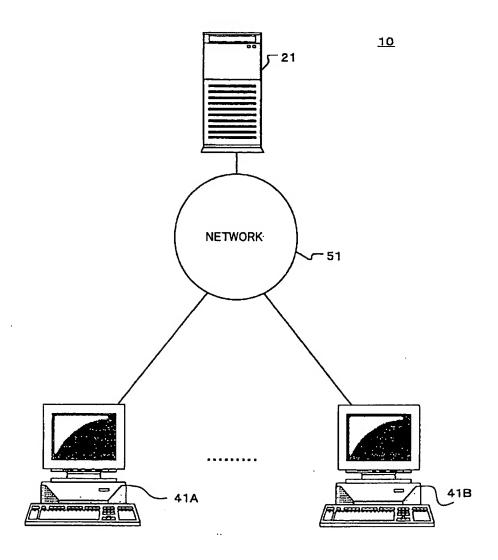


FIG. 2

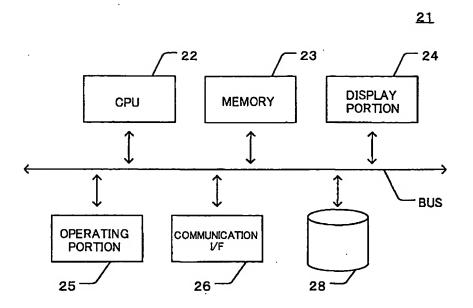


FIG. 3

)

PERSONAL INFORMATION DATABASE

:	:	:	:	:	:		:	
BILLING END	INFORMATION	BILLING END INFORMATION 1	BILLING END . INFORMATION 2	BILLING END INFORMATION 3	BILLING END INFORMATION 4	•	•	•
CLASSIFICATION BILLING END	INFORMATION	CLASSIFICATION INFORMATION 1	CLASSIFICATION INFORMATION 2	CLASSIFICATION BILLING END INFORMATION	CLASSIFICATION INFORMATION 4	•	•	•
	E-MAIL	E-MAIL 1	E-MAIL 2	E-MAIL 3	E-MAIL 4	•	•	•
TELEPHONE	NUMBER	TELEPHONE NUMBER 1	TELEPHONE NUMBER 2	TELEPHONE NUMBER 3	TELEPHONE NUMBER 4	•	•	•
	ADDRESS	ADDRESS 1	ADDRESS 2	ADDRESS 3	ADDRESS 4	•		•
	PASSWORD	PASSWORD 1	PASSWORD 2	PASSWORD 3	PASSWORD 4	•	•	•
	NAME	NAME 1	NAME 2	NAME 3	NAME 4	•	•	•
Ē	j	101	ID2	ID3	ID4	•	•	•

LEARNING INFORMATION DATABASE

FIG. 4

# CLASS ITEM CLASSIFICATION LEARNING INFORMATION CLASSIFICATION LEARNING INFORMATION 1 CLASSIFICATION LEARNING INFORMATION 2 CLASSIFICATION LEARNING INFORMATION 2 ...

FIG. 5

## o . 5

LEARNING HISTORY INFORMATION DATABASE

:	:	:	:	:	:	:		:	
	ANSWER TIME INFORMATION	QUESTION AND ANSWER TIME INFORMATION 1	QUESTION AND ANSWER TIME INFORMATION 2	QUESTION AND ANSWER TIME INFORMATION 3	QUESTION AND ANSWER TIME INFORMATION 4	QUESTION AND ANSWER TIME INFORMATION 5	•	•	•
QUESTION AND	ANSWER ORDER INFORMATION	QUESTION AND ANSWER ORDER INFORMATION 1	QUESTION AND ANSWER ORDER INFORMATION 2	QUESTION AND ANSWER ORDER INFORMATION 3	QUESTIÓN AND ANSWER ORDER INFORMATION 4	QUESTION AND ANSWER ORDER INFORMATION 5	•	•	•
, ,		LEARNING PROCESS LEARNING RESULT INFORMATION 1	LEARNING RESULT INFORMATION 2	LEARNING RESULT INFORMATION 3	LEARNING RESULT INFORMATION 4	LEARNING PROCESS LEARNING RESULT INFORMATION 5	•	•	•
FARNING PROCESS	INFORMATION	LEARNING PROCESS INFORMATION 1	LEARNING PROCESS INFORMATION 2	LEARNING PROCESS INFORMATION 3	LEARNING PROCESS INFORMATION 4	LEARNING PROCESS INFORMATION 5		•	•
CMING	INFORMATION	LEARNING INFORMATION 1	LEARNING INFORMATION 2	LEARNING INFORMATION 3	LEARNING INFORMATION 4	LEARNING INFORMATION 5	•	•	•
	ITEM	ITEM 1	тем 2	ітем з	ITEM 4	ITEM 1	•	•	•
	CLASS	CLASS 1	CLASS 1	CLASS 1	CLASS 1	CLASS 8	•	•	•
	DATE AND TIME	DATE AND TIME 1	DATE AND TIME 2	DATE AND TIME 3	DATE AND TIME 4	DATE AND TIME 4	•	•	•
٤	3	ID1	ID1	ID1	ID1	ID2	•	•	•

FIG. 6
BILLING INFORMATION DATABASE

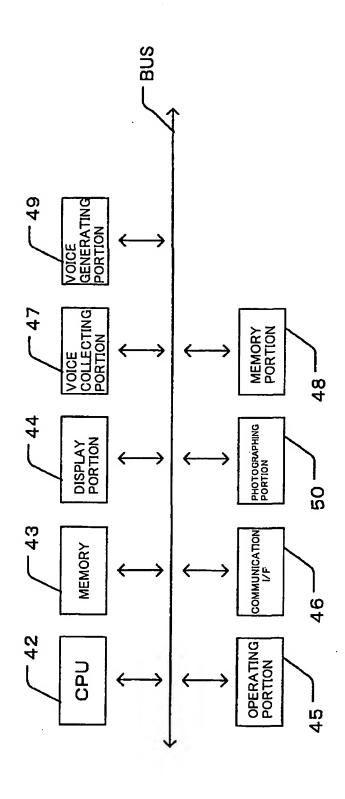
BILLING END	ID	BILLING	•••
INFORMATION	10	INFORMATION	• • •
BILLING END INFORMATION 1	ID1	BILLING INFORMATION 1	
BILLING END INFORMATION 2	ID2	BILLING INFORMATION 2	• • •
BILLING END INFORMATION 3	ID3	BILLING INFORMATION 3	• • •
BILLING END INFORMATION 4	ID4	BILLING INFORMATION 4	* • •
	•		•••
•	•	•	

FIG. 7

#### QUESTION INFORMATION DATABASE

CLASS	CLASSIFICATION	ITEM	POSITIONAL INFORMATION	4 4 9
		ITEM 1	POSITIONAL INFORMATION 1	
QUESTION INFORMATION 1	ANSWER CLASSIFICATION I	ITEM 2	POSITIONAL INFORMATION 2	8 4 2
		ITEM 3 POSITIONAL INFORMATION 3		
		ITEM 4	POSITIONAL INFORMATION 4	
QUESTION INFORMATION 2	ANSWER CLASSIFICATION 2	ITEM 5	POSITIONAL INFORMATION 5	
	ANSWER	ITEM 6	POSITIONAL INFORMATION 6	
INFORMATION 3	CLASSIFICATION 3	•		• • •
	•	•	•	
•	•	•	•	
• (*)	•	•	•	

FIG. 8



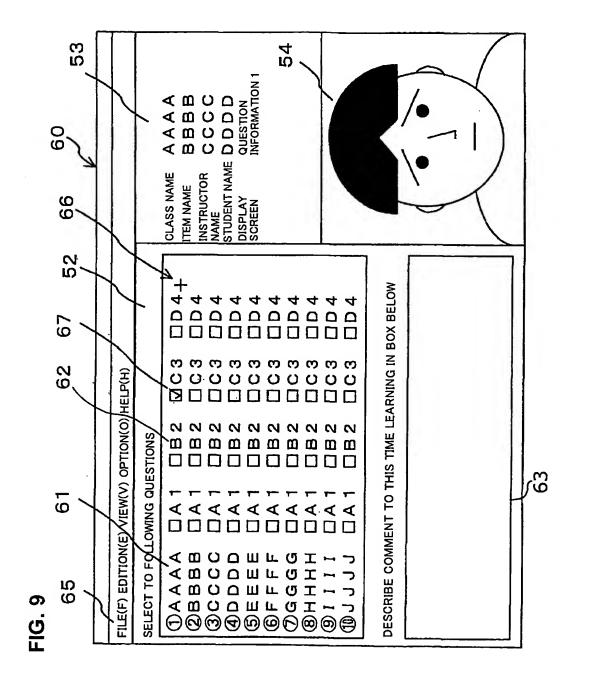


FIG. 10

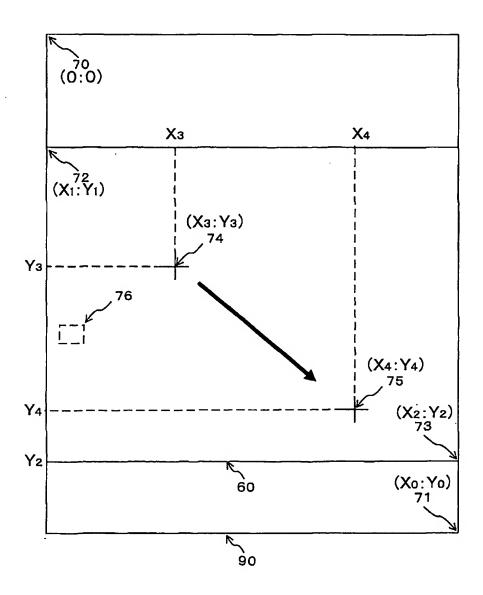


FIG. 11

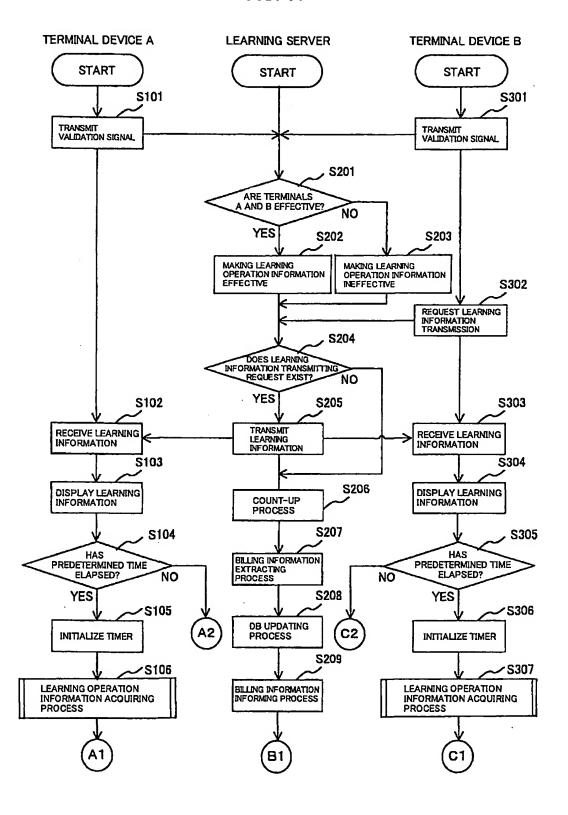


FIG. 12

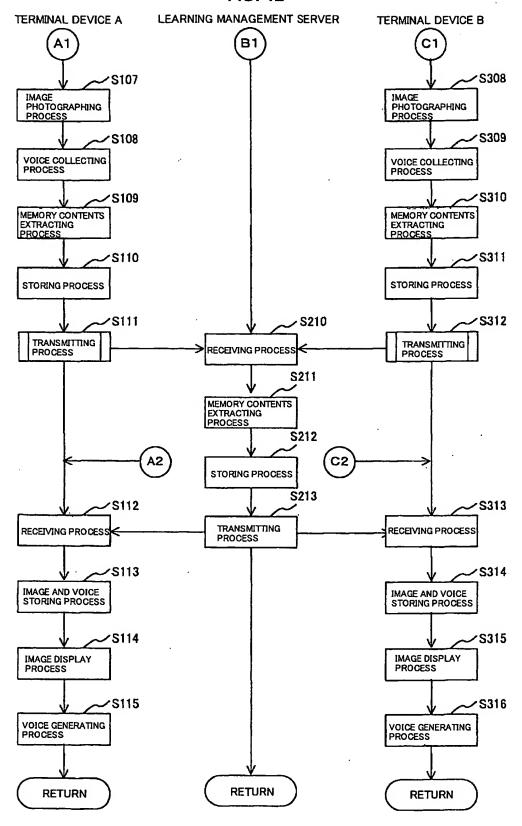


FIG. 13

#### TERMINAL DEVICES A AND B

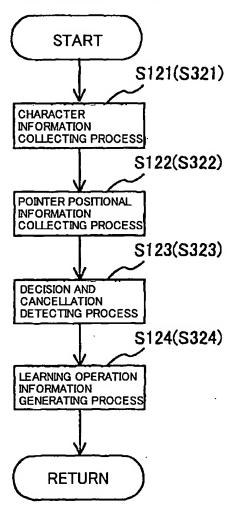


FIG. 14
TERMINAL DEVICES A AND B

### **START** S131(S331) LEARNING OPERATION INFORMATION REFERRING PROCESS S132(S332) **FACE INFORMATION** REFERRING PROCESS S133(S333) VOICE INFORMATION REFERRING PROCESS S134(S334) TRANSMITTING DATA GENERATING PROCESS S135(S335) TRANSMITTING DATA TRANSMITTING PROCESS **RETURN**

FIG. 15

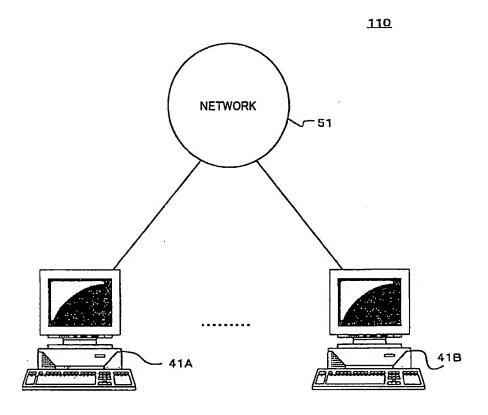
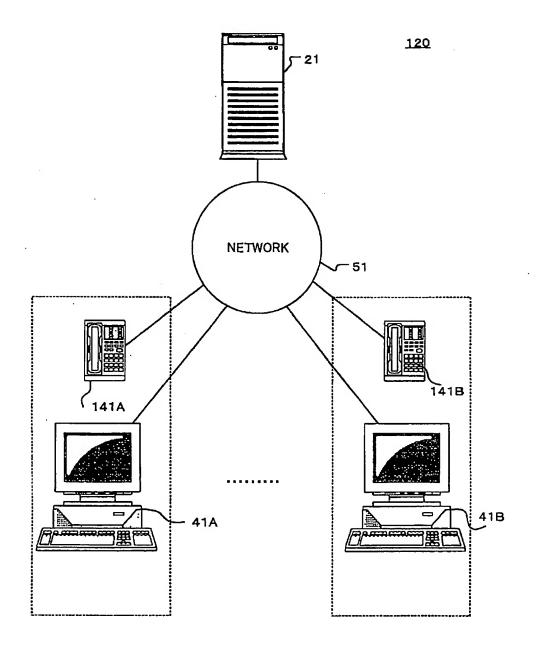


FIG. 16



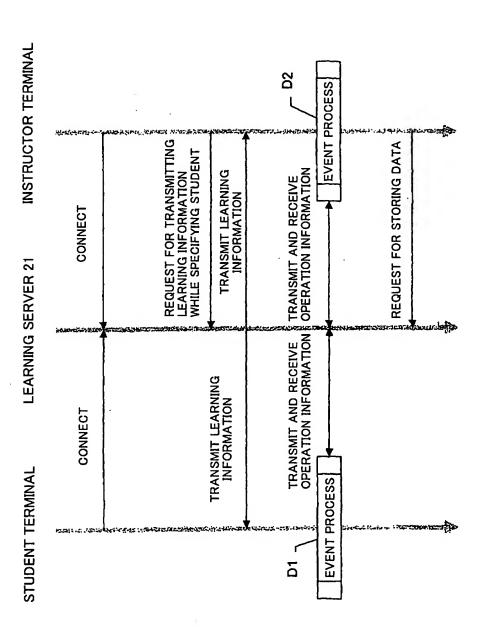


FIG. 18 S1000 TRANSMIT MOUSE POSITION TRANSMITTING REQUEST . S1001 RECEIVE EVENT S1002 NO IS MOUSE POSITIONAL INFORMATION ? S1003 YES DRAW MOUSE CURSOR S1004 TRANSMIT MOUSE POSITION TRANSMITTING REQUEST S1005 NO IS OBJECT OPERATION INFORMATION ? S1006 YES **CHANGE OBJECT STATE** \$1007 NO IS END BUTTON CLICKED ? \$1008 YES TRANSMIT END INFORMATION รี1009

END

FIG. 19

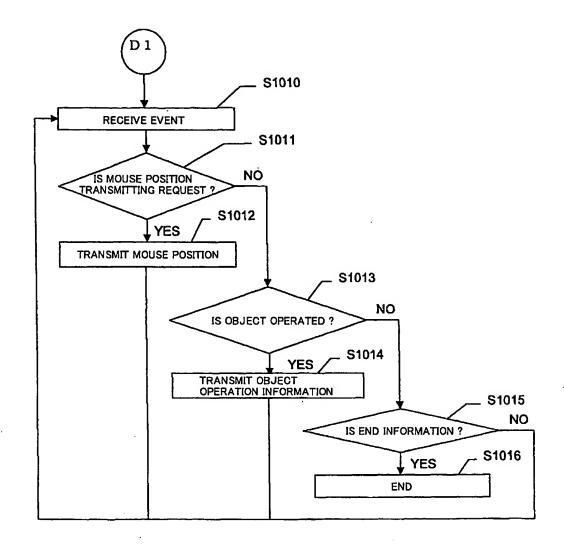


FIG. 20

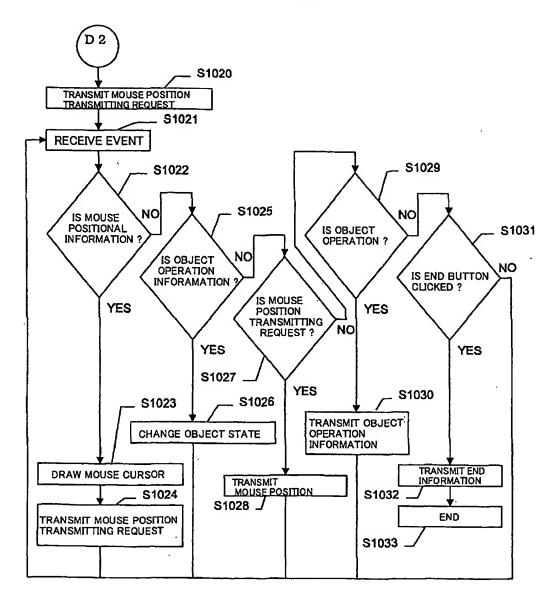


FIG. 21

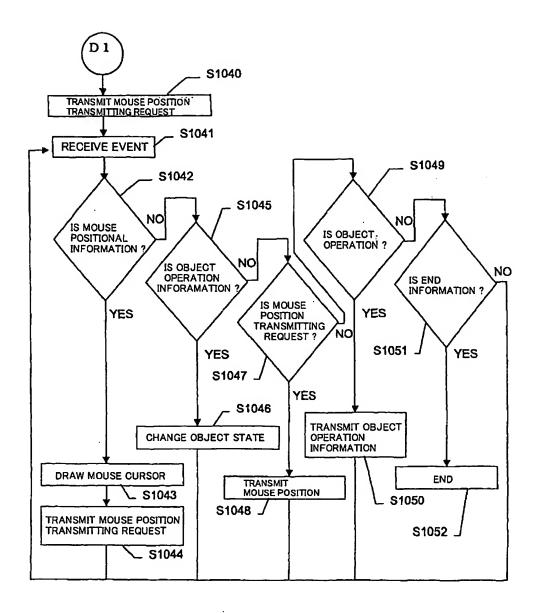


FIG. 22

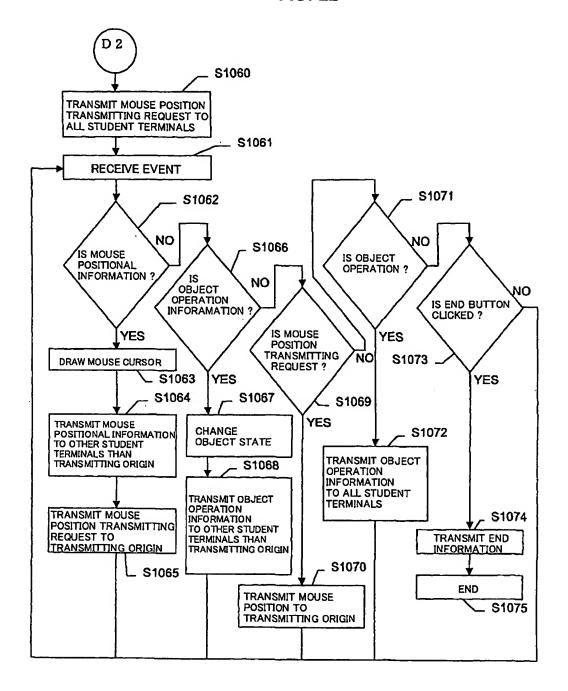


FIG. 23

